Explanations regarding the processing of personal data

1. WHAT DATA IS BEING COLLECTED

Besides the information given through the application form, we will only collect information about the webpage address on which the consent was given, your IP address and the time of consent, or we will archive the e-mail with your consent / request to modify data or other messages you send us to enforce your rights regarding the protection of personal data. For the purposes of monitoring opt-outs and processing restrictions, we will collect the date of your opt-out or processing restrictions, as well as e-mails with which you were notified of the removal from our database and other communications related to the enforcement of your rights in relation to the protection of personal data.

2. PURPOSE OF DATA COLLECTION

In the ETI we collect information about our customers and users of our products with the purpose of:

- Providing customer services
- Providing support for customers and users of our products by phone or e-mail
- Informing customers and users of our products about news, promotional campaigns and other relevant events

3. DATA STORAGE AND PROCESSING PERIOD

We will process your personal information until we receive an opt-out request, which automatically denotes the cancellation of your consent. Upon receipt of the request for removal we will no longer use the collected personal data for sending electronic news or invitations to events and for profiling purposes. We will delete your personal information within 30 days after request for removal from our database.

Revocation of consent does not affect the legality of processing on the basis of consent prior to its cancellation.

The collected personal data will be processed by our employees who are responsible for sending news and e-mails and in accordance with the regulations of our authorized data protection person.

The processing of personal data is based on Article 6 (1) (a) of the General Data Protection Act (GDPR).
4. YOUR RIGHTS

You have the right to opt out of or withdraw your consent to receive newsletters and notifications or invitations to events at any time.

With every message, containing news, announcements or invitations, we will also send a link to the website, where you can easily unsubscribe, or you can always send your cancellation of subscription to the following e-mail address: eti@eti.si.

Right of access

You have the right to check whether we collect your personal information and, if that is the case, you also have the right to access this information.

If you, as an individual, want to check whether we collect personal information, you can request this in writing by e-mail to the following e-mail address: eti@eti.si.

Right to deletion ("right to forget")

As a data subject, you have the right to request deletion, without undue delay, of your personal information from our database. We have the obligation to delete personal information without undue delay in the following cases:

- the subject objects to the data processing (see the right to object),
- the subject revokes the consent on the basis of which the processing takes place,
- personal data has been processed unlawfully,
- personal data must be deleted in order to comply with the requirements in the regulations.

We will not perform the removal if the processing of personal data is required:

- to fulfil the legal obligation of processing on the basis of regulations,
- for the enforcement, enforcement or defence of legal claims.

If you want your personal information deleted from our database, you can request this in writing to the following e-mail address: eti@eti.si. You can exercise the right to deletion only in the limited cases listed above.

Right to correction

As a data subject, you have the right to achieve correction, without undue delay, of inaccurate personal information relating to you. You also have the right to complete incomplete personal information in our database via the submission of a supplementary statement.
Right to objection

As personal data in our database is processed for direct marketing purposes, you, as the data subject, have the right to object to the processing of personal data relating to you for any reason at all times.

Right to restriction of processing

As a data subject, you have the right to limit processing in the following cases:

- if you dispute the accuracy of your personal data, for a period that allows us to verify the accuracy of this data,
- if the processing is illegal and, as the data subject, you are opposed to the deletion of personal data and, instead, request a restriction of their use,
- if we do not need personal data for processing purposes anymore, but you need them to enforce or defend legal claims,
- if, as the data subject, you have filed an objection concerning the data processing, for until it has been established whether our legitimate reasons as the controller prevail over your reasons as an individual.

If you asked for a data processing restriction on the grounds of above reasons, then we may only store the data, and all other types of processing can only be carried out if:

- you give additional consent
- for the enforcement, execution or defence of legal claims,
- for protection of rights of another natural or legal person, or
- on the grounds of an important public interest of the Union or a Member State.

Before restriction (and thus terminating) the processing of your personal data, you will be notified of this.

If we refused your request to delete your personal data from our database, or if you just want to limit the processing of your personal data, you can request this in writing to the following e-mail address: eti@eti.si. You can exercise the right to restriction of processing only in the limited cases listed above.

The right to appeal to a supervisory authority

If you believe that our processing of your personal data violates the General Data Protection Regulative (GDPR), then you as the data subject have the right to file a complaint with the supervisory authority of the state of your residence or work or the state in which the violation allegedly occurred.

The supervisory authority with which the complaint is filed will inform you regarding the decision on the complaint, including the possibility of a legal remedy according to Article 78 of GDPR.

In Slovenia you can file the complaint to: Republika Slovenija, Informacijski pooblaščenec, Zaloška 59, 1000 Ljubljana, telephone: 01 230 97 30, e-mail: gp.ip@ip-rs.si. The Information Commissioner will inform you on the status and his and the decision on the complaint in accordance with regulations.
5. WHO HAS ACCESS TO YOUR DATA

The personal data controller

The personal data controller for this consent is: ETI Elektroelement d.o.o., Obrezija 5, 1411 Izlake, Slovenia

Personal data processors

Data processors that ensure the technical operation of electronic consents and the storage of collected data are:

- The Rocket Science Group, LLC, 675 Ponce de Leon Ave NE, Suite 5000, Atlanta, GA 30308 ZDA, responsible for sending e-mail messages
- INTERA, d.o.o., Osojnikova cesta 3, 2250 Ptuj, Slovenia, to assist in the provision of customer service and of support for customers and users of our products by telephone or by e-mail

We take care of our websites and the processing of personal data with our outside colleagues.

Transmission of personal data

We will transfer personal information to a third country because one of our data processors Rocket Science Group is from the United States.

We will not transfer personal data to any other third parties or to third countries, except in cases provided for by the law, which refers in particular to cases where the information is requested by authorized persons or bodies.